



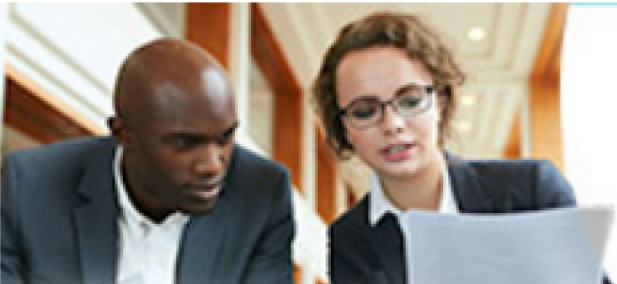
THE MANY ROLES OF A  
SUPPLY CHAIN LEADER

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# The Hospital Supply Chain: Where You Sit Changes Everything

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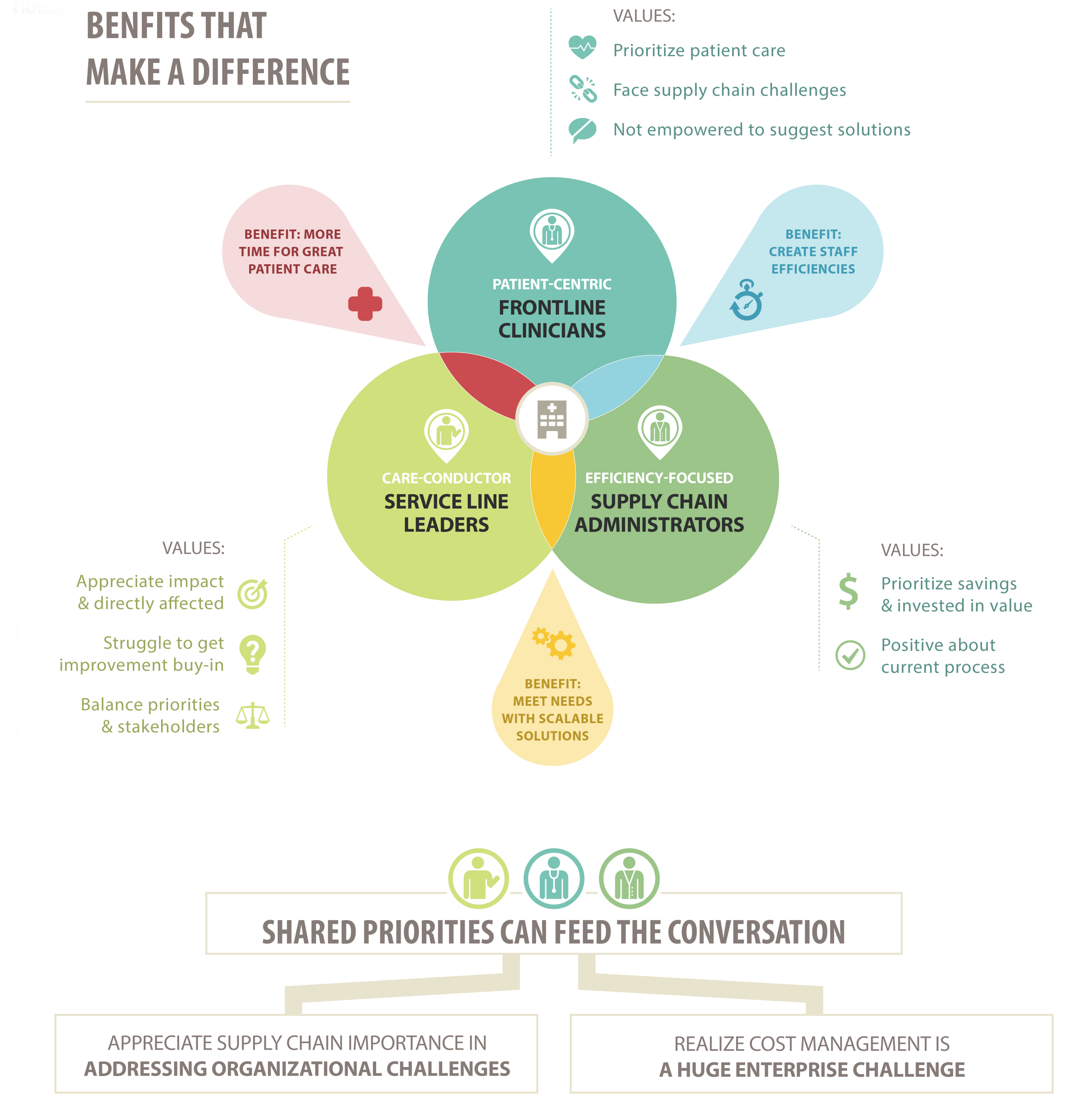
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We [recently surveyed](#) more than 400 hospital staff, including nurses, physicians, service line leaders and supply chain administrators, to understand how the supply chain affected their day-to-day work. We learned that these colleagues shared some fundamental goals, but each held different views about supply chain challenges and needs.

To paint a complete picture of the importance of the supply chain, we studied how it affects each group and what each group needs from it. Everyone appreciates the impact the supply chain has on quality of care, cost management, and patient experience. But they may not know how to make a change for improvement. Not surprisingly, a person's role in a hospital informs their belief of what a successful supply chain can help accomplish.

The graphic below outlines survey findings around each stakeholders' role and needs, and where there is opportunity to more clearly align these stakeholders around creating helpful efficiencies with an automated supply chain that benefits everyone.



To align all stakeholders, it's critical to work together to make improvements that meet everyone's needs and support the hospital's overall vision. The VP of supply chain is in a unique position to facilitate conversations with all stakeholders. By understanding what each stakeholder values most, supply chain leaders can adjust their approach to help their colleagues realize the tangible benefits supply chain improvements can bring. For frontline providers, that's improving patient care, and for service line leaders that's a combination of patient care and managing costs.



No matter where you sit, you have the power to start a conversation that could increase efficiencies and give everyone at your hospital time back to do what they do best. Curious about where your inventory management practices currently stand? [Take this quiz, by Cardinal Health, to find out](#), and use the results to start a conversation that can support improved quality of care and make a positive impact on the lives of patients.



14 of hospital employees recall an expired or recalled product being used on a patient.

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